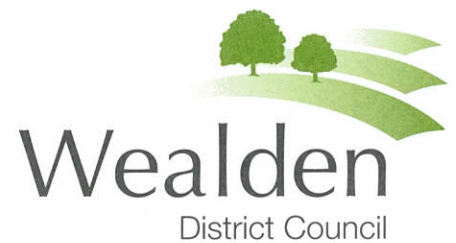


OUR REF: TS/JS/21102020  
DATE: 21<sup>st</sup> October 2020  
YOUR REF: Your recorded delivery GK8908 0842 7GB



Mr Chester Hudson  
Heath Close  
Old Heathfield Road  
Heathfield  
East Sussex  
TN21 9BN

Dear Mr Hudson

Thank you for your recent letter notifying us that in April 2021 it is 40 years that we have been corresponding with you in relation to your complaints. During that time, we have spent a considerable amount of time and money responding to all your questions and demonstrating that there is no merit in the issues you raise.

We hope that you might now take this opportunity to direct your energies towards other, more productive endeavours.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'T. Scott', is written over a light green background.

**Trevor Scott**  
**Chief Executive**

